



## EMPLOYMENT OPPORTUNITY

# Housing Crisis Support Worker

LONDON, ON

**Posting Date:** Thursday, November 3, 2022

**Posting ID:** 092

AtlohSA Family Healing Services is seeking a motivated and dynamic individual to fill the role of **Housing Crisis Support Worker**. The Housing Crisis Support Worker will provide participant-led, strengths-based healing and housing supports to individuals and families who have experienced homelessness and/or housing insecurity and/or been exposed to violence/abuse. The worker may also provide housing supports to individuals and families in the community currently staying in emergency housing programs or shelters, affordable housing developments or social housing communities, or who have been diverted from emergency housing but require additional supports to obtain and retain safe, affordable and permanent housing. Using a wholistic Indigenous-led approach to principles of Harm Reduction and Housing First, the successful applicant will offer compassionate and assertive care and support to community members while working from a dynamic team approach.

### Role and Responsibility

Using a wholistic Indigenous-led approach to principles of Housing First, the successful applicant will offer a range of personalized and outcome-focused supports to participants to achieve stability in their home, family and community, including access to housing, organizing daily meaningful activities (education, volunteering, budgeting and other life skill needs) in one-on-one or group settings and connecting participants with other services such as health care. The Housing Crisis Support Worker uses a team-based approach to case management and will use relevant assessments (VI SPDAT; SPDAT; NWA) to base goals on the strengths, abilities, needs and preferences of program participants. The Housing Crisis Support Worker must have excellent administrative skills, be able to accommodate walk-in intakes, record accurate and detailed case notes and must be able to provide clear, concise objective communication regarding participants. The Housing Crisis Support Worker will advocate for participants, liaison with other social service agencies and may provide community outreach. The Housing Crisis Support Worker must have excellent communication skills and the ability to plan and facilitate programs and circles to promote wholistic healing values and principles.

### Suitability

- Demonstrated knowledge and understanding of the languages, traditional ways, history, cultures and healing practices of the Indigenous population in the London region
- Strong analysis of colonialism and the ways in which historical and ongoing colonization impacts Indigenous people intergenerationally
- Current knowledge of Indigenous community services and resources
- Understanding of Indigenous homelessness
- Experience working with marginalized individuals
- Demonstrated ability to receive training support, supervision and direction
- Demonstrated strengths in interpersonal relations, problem-solving, crisis intervention, group dynamics, community development and other innovative approaches
- Understanding of cultural safety and an awareness of its impact on practice
- Skills in conflict resolution, mediation, and negotiation (to build trust and resolve disagreements)
- Excellent organizational and coordination skills and the ability to prioritize multiple competing workload demands in fast paced environment
- Effective communication (both written and verbal) and interpersonal skills with the ability to interact with others in a respectful manner as defined in the AtlohSA Code of Conduct
- Current Vulnerable Sector check required
- Current Driver's license and clean driving abstract

**EMPLOYMENT TERM:** Full-time, Permanent

**CLOSING DATE:** Friday, November 18, 2022 at 5:00 p.m.

**REMUNERATION:** Competitive compensation and benefits package based on qualifications

Please submit a letter of interest to:

**AtlohSA Family Healing Services Inc.**

641 Jubilee Road

Muncey, ON N0L 1Y0

**Tel No.** 519-438-0068 | **Fax No.:** 519-438-0070 | **Email:** jobs@atlohSA.com

*Full Job Description Available Upon Request. We thank all those who apply however only those selected for an interview will be contacted.*